

Northumbria Trust Library & Knowledge Services (LKS) Plan 2026								
Our vision	<ul style="list-style-type: none"> <li>Lead on knowledge and evidence for safe, high quality and caring health service</li> <li>Support the development and health and well-being of staff and patients through reading and mindful spaces</li> </ul>							
Big Signals – Organisational	Support our patients and our people	Grow our own people and keep them	Continue our strong performance	Support economic growth & tackle inequalities and climate change	Innovate and continuously improve our services	Make progress digitally	Develop our estate	Work in partnership across our system
K4H strategic outcomes		Workforce planning and development	Mobilising evidence and knowledge	Health literacy and patient information	Quality and impact	Resource discovery – quick and easy access to digital resources		
Core strategies (LKS Team Objectives)	<p>Support the work and education of staff</p> <p>Explore using Libby for work purposes</p> <p>↑awareness of the benefits of reading for HWB</p>	<p>Innovative career pathways</p> <p>Support to all staff and students</p> <p>Develop literacy and numeracy</p>	<p>Target Business Units, services and departments to promote library services and resources</p> <p>Manage and develop clinical guidelines effectively</p>	<p>Support the work of staff networks and groups</p> <p>Engage with: Trust Health literacy strategy Sustainability initiatives</p>	<p>Improved Collection management</p> <p>Extend service provision</p>	<p>Implement new systems</p> <p>Take advantage of new technologies</p> <p>Explore hosting posters on Repository</p>	<p>Ensure our library environments are fit for purpose and conducive to learning collaboration</p>	<p>Engage with opportunities across systems and build partnerships</p>
Enablers – ongoing work	<p>Book collections</p> <p>Promo calendar</p> <p>Membership of network groups</p> <p>Training programme</p>		<p>Literature search service</p> <p>Current awareness service</p>	<p>Contribute to staff sustainability newsletter</p>	<p>National collection guidance</p> <p>User experience surveys</p> <p>Popup libraries</p> <p>Accreditation, QIOF</p>	<p>NHSE digital innovations e.g.Koha, including ILLs</p> <p>NHSE resource discovery team</p> <p>Manage/develop clinical guidelines effectively</p>	<p>User experience surveys</p>	<p>Membership of local, regional and national networks</p> <p>LMS role</p> <p>↑awareness of the benefits of reading for HWB</p>
Projects	<p>Book club – support reading groups</p> <p>Promote Libby</p> <p>Patient library on wards</p>	<p>Library apprenticeship</p> <p>Apprentices and Academy</p>	<p>New Clinical guidelines system</p> <p>Increase use of clinical decision-making tools, and literature search service</p> <p>Research alternative systems to KnowledgeShare and survey users</p>		<p>Review Book Club</p> <p>Reading groups</p> <p>Explore management titles on Libby</p> <p>Pop up libraries</p>	<p>Work with digital services - CGs accessibility</p> <p>Implementation of Koha including ILLs and developing cataloguing skills (possible regional group)</p>		<p>Participate in National collections management working group</p> <p>Implement EOLAS for clinical guidelines</p> <p>lending Book club books to other libraries</p>
Outcomes and metrics	<p>Libby statistics</p> <p>Patient book loans via Bright Charity</p>		<p>Increased number of library users and usage</p>		<p>Action plans from UX</p>			
Values	Respect, everyone's contribution counts, responsibility and accountability, patients first, safe and high-quality care							

