

Northumbria Trust Library & Knowledge Services (LKS) Plan 2025 Successes

Our vision	<ul style="list-style-type: none"> • Lead on knowledge and evidence for safe, high quality and caring health service • Support the development and health and well-being of staff and patients through reading and mindful spaces 							
Big Signals – Organisational	Support our patients and our people	Grow our own people and keep them	Continue our strong performance	Support economic growth & tackle inequalities and climate change	Innovate and continuously improve our services	Make progress digitally	Develop our estate	Work in partnership across our system
K4H strategic outcomes		Workforce planning and development	Mobilising evidence and knowledge	Health literacy and patient information	Quality and impact	Resource discovery – quick and easy access to digital resources		
Core strategies (LKS Team Objectives)	<p>Support the work and education of staff</p> <p>Develop a patient library service</p> <p>↑awareness of the benefits of reading for HWB</p>	<p>Innovative career pathways</p> <p>Support to all staff and students</p> <p>Develop literacy and numeracy</p>	<p>Target Business Units, services and departments to promote library services and resources</p> <p>Manage and develop clinical guidelines effectively</p>	<p>Support the work of staff networks and groups</p> <p>Engage with: Trust Health literacy strategy Sustainability initiatives</p>	<p>Improved Collection management</p> <p>Extend service provision</p>	<p>Implement new systems</p> <p>Take advantage of new technologies</p>	<p>Ensure our library environments are fit for purpose and conducive to learning collaboration</p>	<p>Engage with opportunities across systems and build partnerships</p>
Enablers – ongoing work	<p>Book collections</p> <p>Promo calendar</p> <p>Membership of network groups</p> <p>Training programme</p>				<p>National collection guidance</p> <p>User experience surveys</p> <p>Book club</p>	<p>NHSE digital innovations e.g.PrintDocs</p> <p>NHSE resource discovery team</p> <p>Manage/develop clinical guidelines effectively</p>	<p>Redevelopment of the NTGH lecture theatre and possibly the education centre</p> <p>User experience surveys</p>	<p>Membership of local, regional and national networks</p> <p>LMS role</p> <p>↑awareness of the benefits of reading for HWB</p>
Projects	<p>Book club – support reading groups</p> <p>Promote digital resources</p> <p>Patient library</p>	<p>Develop B4 roles</p> <p>B6 Clinical Guidelines</p> <p>Apprentices and Academy</p>		<p>BetterWorld books</p> <p>Mailbags</p> <p>Health literacy project to be developed?</p>	<p>Review Book Club</p> <p>Reading groups</p> <p>Explore ebook/audiobooks – HWB</p> <p>Pop up libraries Redevelop library website</p>	<p>Research repository</p> <p>Work with digital services -CGs accessibility</p> <p>New KLS Hub (May-June 2025)</p> <p>Re-procurement of LMS (April 2026)</p>	<p>Academy library</p>	<p>Participate in National collections management working group</p>
Outcomes and metrics	<p>6 reading groups established, 75 people receiving Book club emails.</p> <p>Libby eBook and audiobook</p>	<p>Clinical guidelines knowledge specialist appointed</p> <p>2 x Band 4/5 development posts filled</p>		<p>BetterWorld books embedded across all sites</p> <p>Mailbags in circulation across the region</p>	<p>DIY book club launched</p> <p>18 popup libraries</p> <p>Libby eBook and audiobook service launched. 285</p>	<p>Repository embedded, 1315 records</p> <p>PrintDocs embedded in workstreams</p>		<p>LMS role deeply involved with re-procurement</p> <p>lending Book club books to other libraries</p>

	<p>service. 285 unique users and 1,803 checkouts.</p> <p>129 Facebook posts, 1218 likes/reactions, 281 comments</p> <p>Improved training program. 83 training sessions, 676 people trained in evidence searching or study skills. 23 induction sessions, for 1055 people</p>				<p>unique users and 1,803 checkouts.</p>	<p>LMS re-procurement completed. Launch in March 2026</p>		
Values	Respect, everyone's contribution counts, responsibility and accountability, patients first, safe and high-quality care							