

KnowledgeShare impact survey

July 2019

Love the service it's a huge help to save time accessing new information and things I hadn't thought of

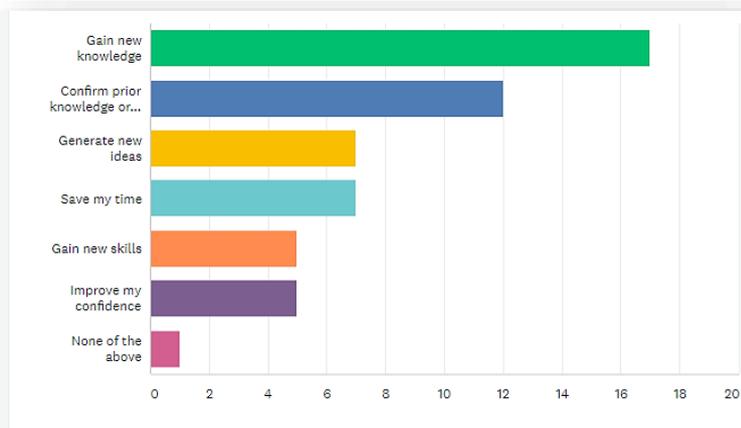
Methods

A questionnaire using the Knowledge for Healthcare impact toolkit was circulated in July 2019. A link to the survey was emailed directly to 93 people registered with KnowledgeShare who had received updates in the previous 3 months.

Results

Almost all respondents said they gained new knowledge from the updates they had received. Many people had confirmed their prior knowledge and for half the information had allowed them to generate new ideas or save their time. For only 1 respondent had none of these impact measures happened

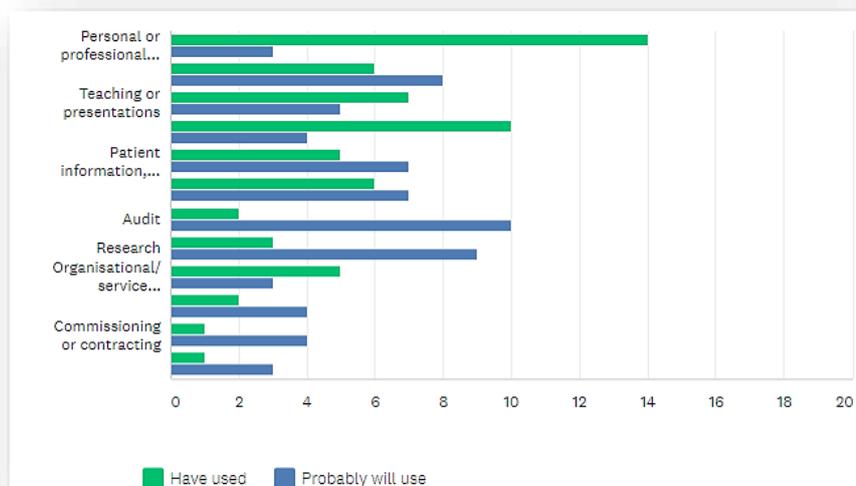
From that use of KnowledgeShare how did the information, knowledge or skills gained help?



Most respondents had or will use the information from the updates they had received for personal or professional development. Of the other uses made of the updates, many people had used the updates for sharing information with, or advising, other staff or colleagues. Half had used the information for teaching or presentations, for direct patient care or developing guidelines or policies.

Many of the respondents have plans to use the information in the future, for audit, for research or for direct patient care

From that use of KnowledgeShare how did you use, or how might you use, the information, knowledge or skills gained?



When considering the actual impacts made by the information received from KnowledgeShare updates, the highest results were for Contributed to personal or professional development and More informed decision making. Those immediate impacts feed in to the likely future impacts - Contributed to service development or delivery, Improved the quality of patient care and More informed decision making (8)

Did your use of KnowledgeShare contribute to any of the following impacts?



Conclusion

The use of KnowledgeShare updates has had a significant impact on the staff in this Trust who received them. Almost half of the people who replied to this survey could see how the information they gained from their updates would lead to more informed decision making, contribute to service improvements and improve the quality of patient care