

Library Services Impact Survey 2018

In July 2018 Library Services carried out an Impact Survey. It aimed to gather information about which Library services Trust staff use and what impact those services have on their work and studies.

125 staff completed the questionnaire. They were what Library service they had recently used, and what impact that had on their work or studies

Did your use of library resources or services contribute to any of the following impacts?
The top five responses were:

Contributed to personal or professional development	88
Improved the quality of patient care	77
More informed decision making	68
Contributed to service development or delivery	61
Reduced risk or improved safety	45
Facilitated collaborative working	40

“Used to improve patient care and safety”

Which Library services or resources did you use?
The most popular services were:
• Supply of an article, book or document (28%),
• Study space and IT facilities (35% combined)
• Training or e-learning (17%)

From that single use of library services or resources how did the information, knowledge or skills gained help?

Gain new knowledge	78%
Confirm prior knowledge or re-fresh my memory	44%
Update skills	45%
Generate new ideas	32%
Improve my confidence	32%
Gain new skills	22%
Save my time	18%

From that single use of library services or resources how did you use, or how might you use, the information, knowledge or skills gained? (Tick any that apply)

