

Library Services Impact Survey 2016

In September 2016 Library Services carried out an Impact Survey. It aimed to gather information about which Library services Trust staff use and what impact those services have on their work and studies.

119 staff completed the questionnaire. They were what Library service they had recently used, and what impact that had on their work or studies

Which Library services or resources did you use?

The most popular services were:

- Supply of an article, book or document (41%),
- Literature or evidence search (23%).
- Study space and IT facilities (both 13%)

Did your use of library resources or services contribute to any of the following impacts?

The top five responses were:

Contributed to personal or professional development	90
More informed decision making	74
Improved the quality of patient care	70
Contributed to service development or delivery	66
Facilitated collaborative working	45
Reduced risk or improved safety	38

“Improved the quality of patient care”

From that single use of library services or resources how did the information, knowledge or skills gained help?

Gain new knowledge	79.6%
Confirm prior knowledge or refresh my memory	47.8%
Update skills	43.4%
Generate new ideas	42.5%
Improve my confidence	38.9%
Gain new skills	30.1%
Save my time	27.4%

From that single use of library services or resources how did you use, or how might you use, the information, knowledge or skills gained? (Tick any that apply)

