

Library Services Impact Survey 2015

Between October and November 2015 Library Services carried out an Impact Survey. It aimed to gather information about which Library services Trust staff use and what impact those services have on their work and studies.

50 staff completed the questionnaire. They were asked to think of a recent time when they had needed information and then fill in the questionnaire

Impact on service development

Did the information you found influence any of the following?

	Percent
Advice given to colleagues	49%
Confirmed proposed patient care or Treatment	30%
Service development and planning	15%
Audit	15%
Funded research	9%
Legal or ethical issues	6%
Managing costs	2%
No, it didn't influence any of these	28%

Impact on learning and teaching

The highest responses in the survey were to the question about learning and teaching. 68% of respondents (30 people) said that they learned something new, 48% shared the information with colleagues 39% said it refreshed their memory of the topic

What did you do differently as a result of finding the information?

“Enabled me to gain a first class degree which I attribute to the quality of library services within the Trust”

“Able to present far more engaging teaching sessions”

“It made patient counselling for breast reconstruction much better”

“Provide best evidence based care to patients”

“Discussed use of d-dimer with haematologist in context of stroke”

“Evaluating team approach to long term monitoring and support for specific patient sub group”

“Allowed me to gain an understanding of my subject area”

“Better patient care”

Impact on patient care

47 respondents who said the information had changed some aspect of patient care or treatment. the three top changes were:

- Guideline or pathway development
- Advice given to patients or carers
- Diagnosis
- Choice of drugs or other treatments

21 out of the Consultants who completed the questionnaire said the information had changed some aspect of patient care or treatment

“To help decide management options”

Which Library services or resources did you use?

The most popular services were:

- books (48%),
- electronic journals (46%).

The next three most popular services were Library PCs, asked a librarian for help and databases

I asked a Librarian for help:

To get a better quality search	67%
To get a more comprehensive search	57%
I didn't know where to look	52%