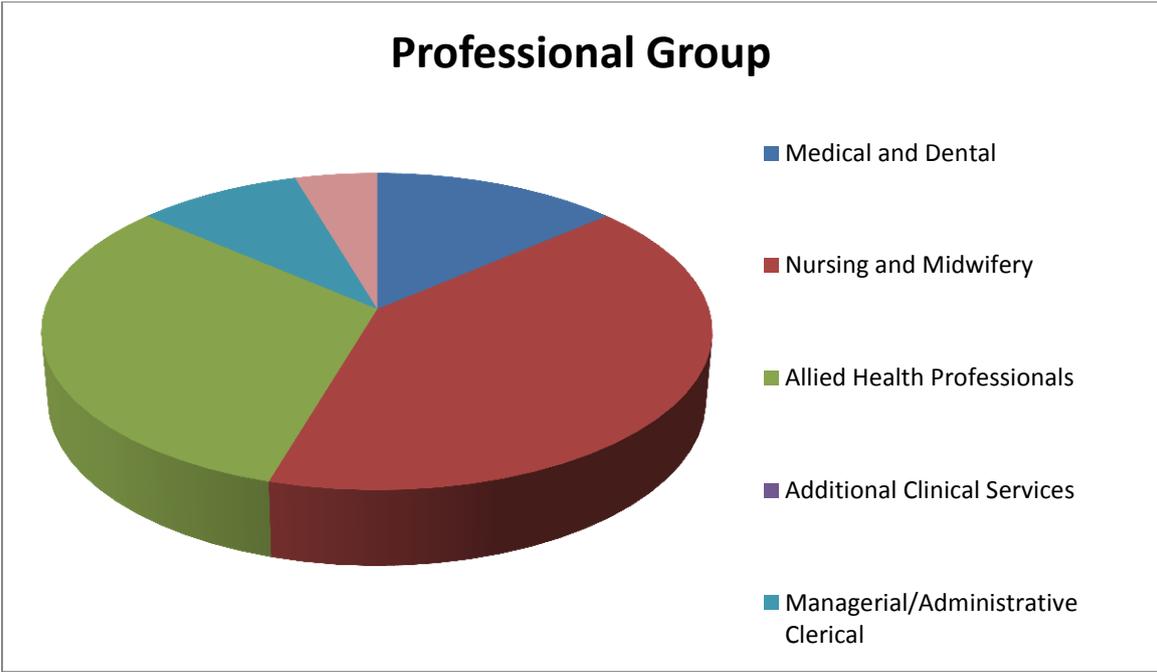


Northumbria Healthcare NHS Foundation Trust's library and knowledge service continues to ensure that it provides a high quality service by undertaking an impact survey for every literature search it undertakes. Survey forms are sent out to users a month after a literature search has been completed.

Number of emails sent: 54

Total number of responses: 18

Response rate: 33%



**Professional group:**

Medical and Dental: 3

Nurse and Midwifery: 9

Allied Health Professional: 7

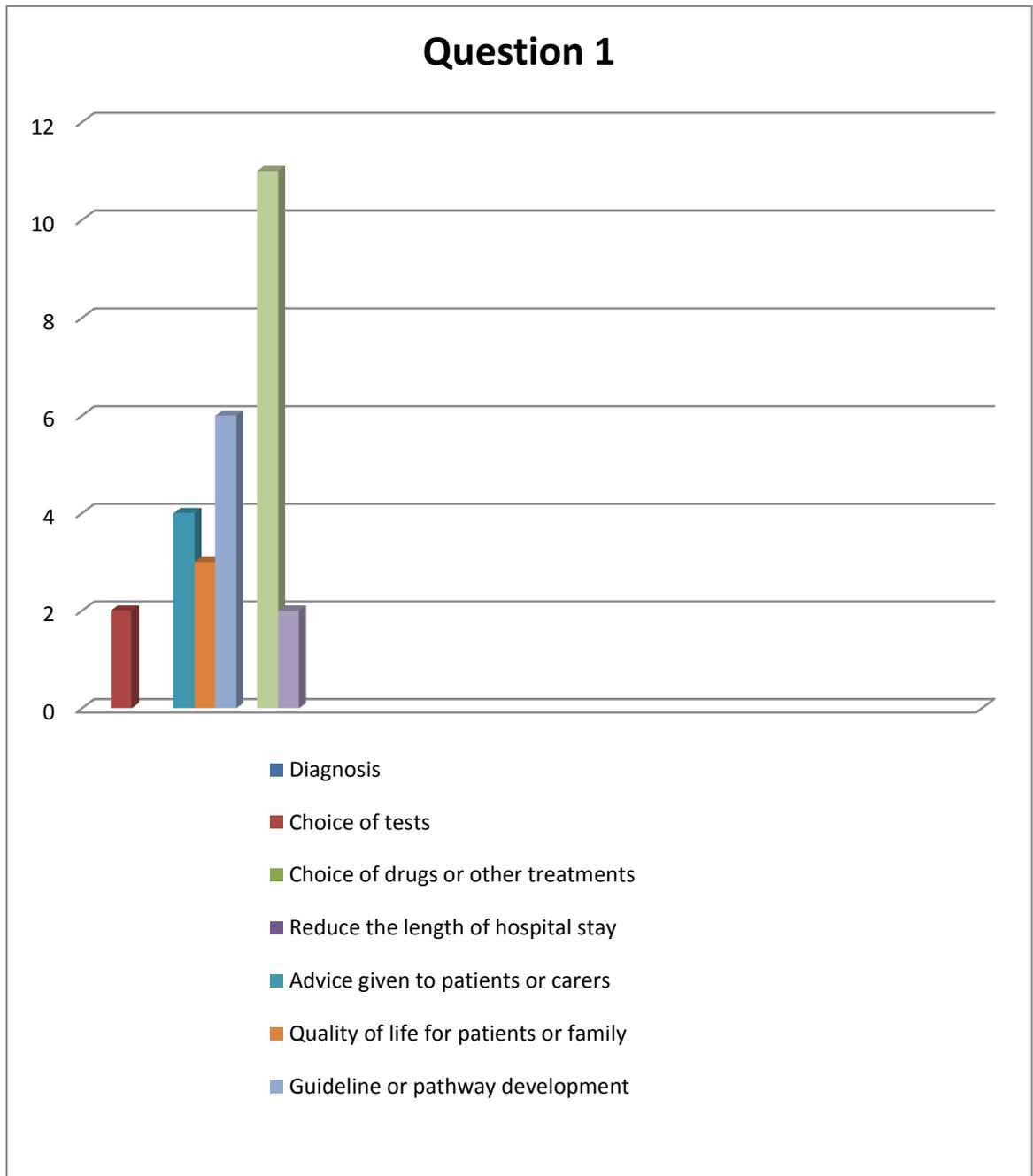
Managerial and Administrative/Clerical: 2

Students: 1

Others: 1

Questions (respondents were able to tick all answers that applied):

**1) Did this literature search lead you to change some aspect of patient care or treatment?**



Guideline or pathway development – 26%

Advice given to patients or carers – 17%

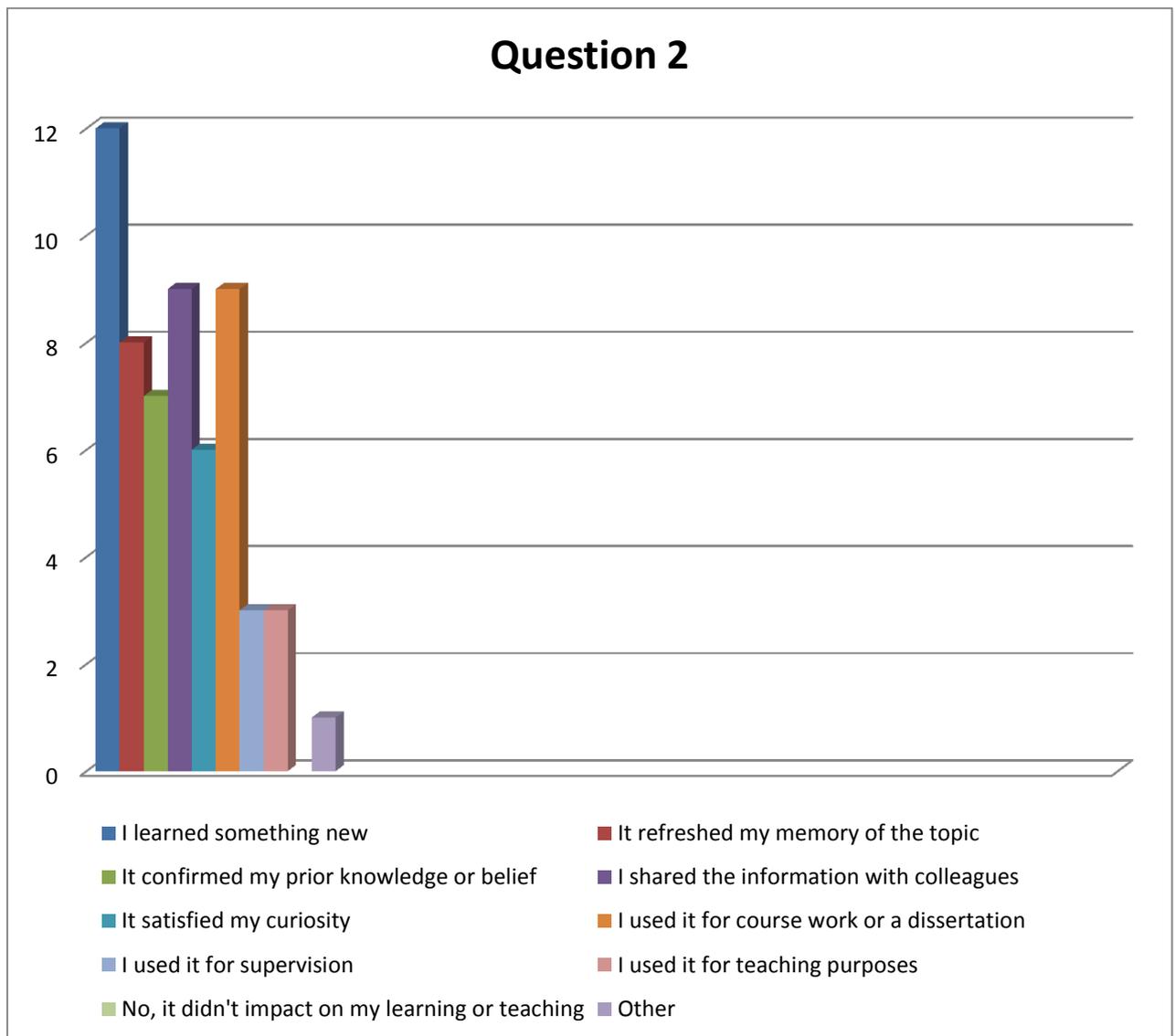
Quality of life for patients or family – 13%

Other – 13% (“impact on mobile working on staff”; “education for nurses”, “the organisation of volunteers”)

Choice of tests – 8%

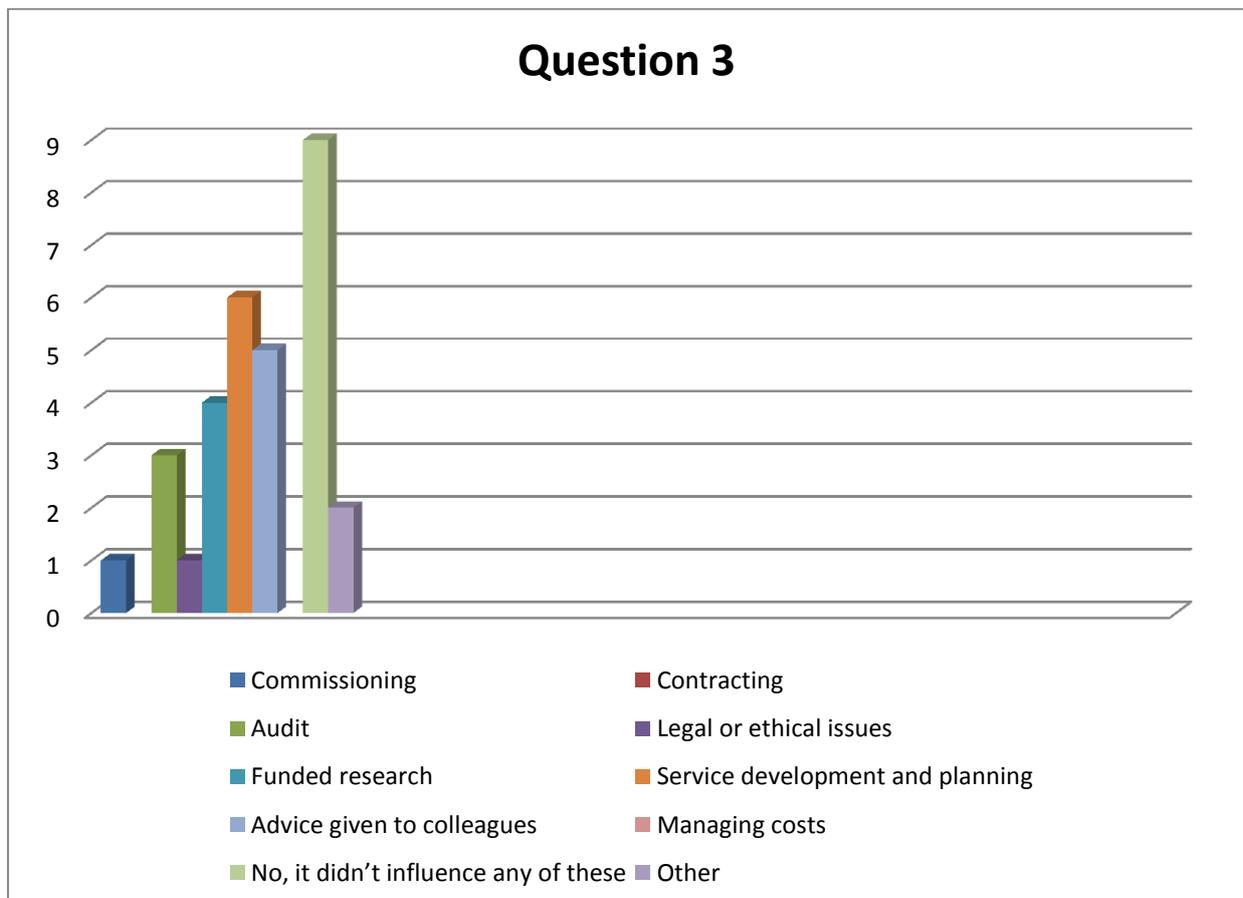
No, it did not change any aspects of patient care or treatment – 39%

**2) Did the information you found have any impact on your knowledge, learning or teaching?**



- I learned something new – 52%
- I shared the information with colleagues – 39%
- I used it for course work or a dissertation – 39%
- It refreshed my memory of the topic – 35%
- It confirmed my prior knowledge or belief – 30%
- It satisfied my curiosity – 26%
- I used it for supervision – 13%
- I used it for teaching purposes – 13%
- Other – 4% (“used to inform curriculum development”)

**3) Did the information provided influence any of the following?**



Service development and planning – 26%

Advice given to colleagues – 17%

Funded research – 17%

Audit – 13%

Other – 9% (“influenced change management within the based unit”, “helped with knowledge for an interview”)

Commissioning – 4%

Legal or ethical issues – 4%

No, it didn't influence any of these – 39%

**Additional comments:**

- The information was incredibly helpful for my dissertation which looked at the impact of a change of work practice for the staff involved but also how it impacted on the patients. The literature search was incredibly valuable and I very much appreciated it.
- Using in the department to develop up to date evidence based standardised assessments to be used by all staff and to ensure we are up to date with any latest developments.
- I forwarded the information to a colleague but I don't think she has used it much as yet.
- It informed conversations with the base unit, specifically with teaching fellows about problems with current evaluation systems. New processes being trialled.
- This is a very helpful preliminary search.
- This is a valuable literature search for me at the beginning of my PhD project. Thanks.
- This literature search was helpful in getting me started with my PhD literature review. Thank you for your time and effort.