

Library Services Impact Survey 2017

In January 2017 Library Services carried out an Impact Survey. It aimed to gather information about which Library services Trust staff use and what impact those services have on their work and studies.

41 staff completed the questionnaire. They were what Library service they had recently used, and what impact that had on their work or studies

Which Library services or resources did you use?

The most popular services were:

- Supply of an article, book or document (34%),
- Literature or evidence search (27%).
- Study space and IT facilities (both 27%)

Did your use of library resources or services contribute to any of the following impacts?

The top five responses were:

Contributed to personal or professional development	85
More informed decision making	69
Improved the quality of patient care	50
Contributed to service development or delivery	58
Facilitated collaborative working	40
Reduced risk or improved safety	41

“Improved the quality of patient care”

From that single use of library services or resources how did the information, knowledge or skills gained help?

Gain new knowledge	80%
Confirm prior knowledge or re-fresh my memory	38%
Update skills	43.5%
Generate new ideas	46%
Improve my confidence	43.5%
Gain new skills	33%
Save my time	46%

Q2 From that single use of library services or resources how did you use, or how might use, the information, knowledge or skills gained? (Tick any that apply)

