Library Services Impact Survey

Between November 2011 and March 2012 Library Services carried out an Impact Survey across the Trust. It aimed to gather information about which Library services Trust staff use and what impact those services have on their work and studies.

259 staff completed the questionnaire.
They were asked to think of a recent time when they had needed information and then fill in the questionnaire

Which resources did you use?
There were 838 responses to this question (an average of 3.2 services per respondent). The most popular services were:
. books (56.4%),
. asked a librarian for help or advice (53.3%)
. electronic journals (49.4%).

Impact on patient care
143 respondents who said the information had changed some aspect of patient care or treatment. the three top changes were:
. Advice given to patients,
. guideline or pathway development and
. quality of life for patients

20 out of the 30 Consultants who completed the questionnaire said the information had changed some aspect of patients care or treatment

"It enabled me to gain a better understanding of the patient's condition"

Impact on service development
Did the information you found influence any of the following?

	Percent	Count
Advice given to colleagues	**44.0%**	**103**
Service development and planning	37.2%	87
Confirmed proposed patient care or Treatment	26.1%	61
Audit	22.2%	52
Legal or ethical issues	10.7%	25
Managing costs	7.7%	18
Funded research	4.7%	11
Commissioning	1.7%	4
Contracting	0.9%	2
No, it didn't influence any of these	26.9%	63

"in the long run the ability to check things in print or on line will shape experience and practice and keep it fresh although you may not see it clearly with one episode"

Did the information you found lead you to CHANGE some aspect of patient care or treatment? Answers from Consultants

Impact on learning and teaching
The highest responses in the survey were to the question about learning and teaching.
72% of respondents (164 people) said that they learned something new,
45% said it refreshed their memory of the topic and

What did you do differently as a result of finding the information?

"Assist...in participating in service review within the team"

"Developed a new service to benefit patient care"

"My studies motivated a change in patient safety on my ward and a change in clinical practice"

"Helped me develop a guideline"

"Changes made to teaching package"

"I wrote a paper"

"Development of different treatment techniques"

"I was able to get better marks….for my courses at University"

"Helped me think out of the box"