

# Request Service Impact Survey 2015

## What we did

An impact survey was sent to everyone who requested an article from Northumbria Libraries in June, July and August 2015.

76 surveys were sent out,  
26 responses received  
(34%)

## Patient care and service development

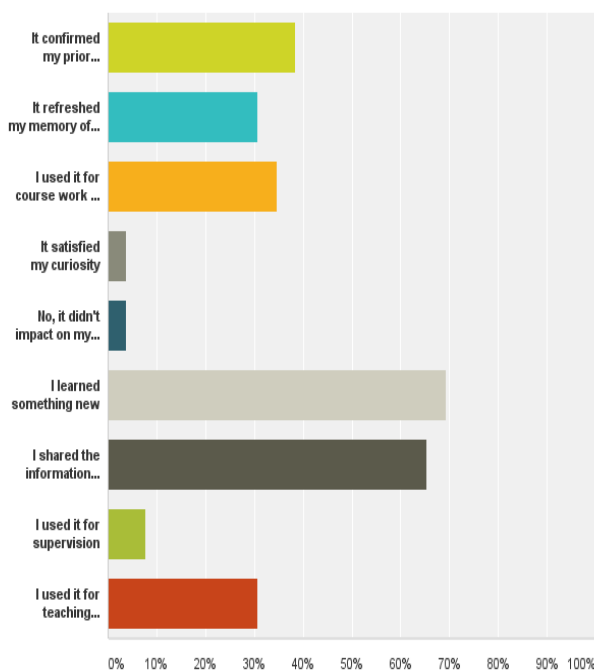
Of the 26 responses:

- 42% used the article to inform guideline or pathway development
  - 50% were used in service planning and development
  - 46% used the article to give advice to colleagues

## Learning and teaching

**Q3 Did the information you found have any impact on your learning or teaching? Please tick all relevant responses.**

Answered: 26 Skipped: 0



69% learned something new,  
65% shared the information with colleagues

- “It was used to prepare some teaching”
- “Information used in writing a paper”
- “It increased my understanding of the area”

“I couldn't have asked for a better service”

“The library have been fantastic at searching and researching for us”